

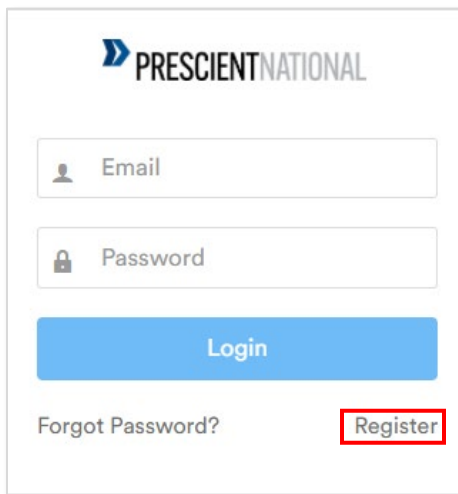
Reporting a Claim with Prescient National's Portal

Prescient National's intelligent claim reporting portal, powered by IntelliFROI, saves you time and simplifies the process of submitting workers' compensation claims.

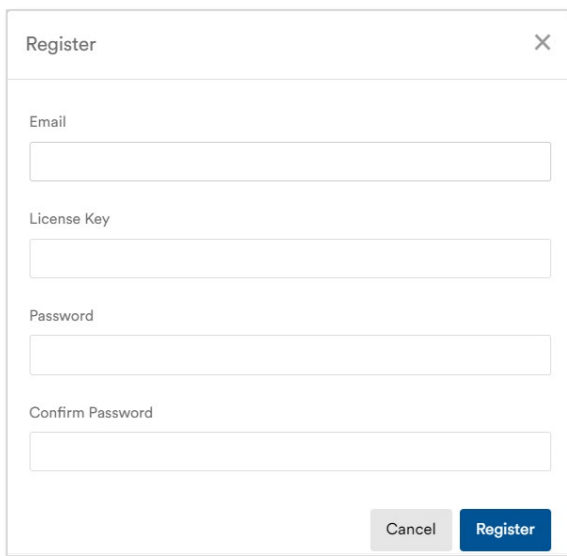
Initial Registration

Before using the portal for the first time, you will need to complete a one-time registration.

Visit <https://prescientnational.intellifroi.net> and click on "Register" at the bottom right.



Enter the License Key emailed to you by mailadmin@ajirasoftware.net (check your spam/junk mail if not received in your inbox)



← License Key will be emailed to you from mailadmin@ajirasoftware.net

After creating a password, log into the portal using your work email address.

Report a Claim

- 1) To report a claim, log into <https://prescientnational.intellifroi.net> and click on "Add New"



You can also click on "New Incident" from the left side menu.

- 2) Enter the incident details by moving through the questions in the tabs. Click **Save and Next** at the bottom of each tab to save your report in progress and move to the next set of questions.

- 3) If you have video, upload the file in the "Injury Info" tab. This could be:
 - The injured worker (or you) describing the incident.
 - A video from the accident scene.
 - A witness describing the incident.

Smart technology analyzes the video to identify the cause of injury, body part, and nature of injury, while alerting the Adjuster to fraud indicators.


- 4) After entering the Accident Description, click on **Autofill Codes** to the right of the box for Artificial Intelligence to interpret and autofill the cause of injury, body part, and nature of injury. Make sure to review the codes to ensure they are correct; update manually if needed.
- 5) Alternatively, you can manually enter the cause of injury, body part, and nature (diagnosis) of injury by entering an appropriate search term and clicking on the **Q** icon. You can also enter part of a word (like con) to populate multiple results (concussion, contusion, contagious disease).

Search

Select the appropriate description or try another search term if the options aren't applicable. To select the item, double-click on the phrase or select the phrase so it's highlighted in grey and hit the blue "OK" button at the bottom of the screen:


Code or Description


Code	Description
31	Fall, Slip or Trip Injury Fall, Slip or Trip, NOC
32	Fall, Slip or Trip Injury On Ice or Snow
33	Fall, Slip or Trip Injury On Stairs
75	Struck or Injured By Falling or Flying Object


You can also click on the  icon to populate a list of all options and make your selection from the list.

Search



*For multiple body parts, select  to add an additional body part and nature of injury.

- 6) If you don't have all incident details, use the "Save and Next" button to save the report in progress. Then click on the  button in the upper right corner:

Incident - TCPN20048 LOB - Workers Compensation Status In Progress 

[Claimant](#) [Job & Payroll](#) [Injury Info](#) **[Location Info](#)** [Treatment](#) [Other Info](#)

Click "Save" on the pop-up message to save your report and exit:

 Unsaved Changes 


You have unsaved changes.
Do you want to save or discard these changes?

[Discard](#) **[Save](#)**







Return to the report by finding it in the Incident dashboard and selecting the Edit button on the far right to finish the claim report.

Injured Person	Injury Date	Incident	Part	Nature	Cause	Insured	Policy	Status	Action
Joseph Miller	01/01/2023	PN00001	Wrist	Fracture	Fall, Slip or Trip Injury	ABC Company	WC100-000	In Progress	

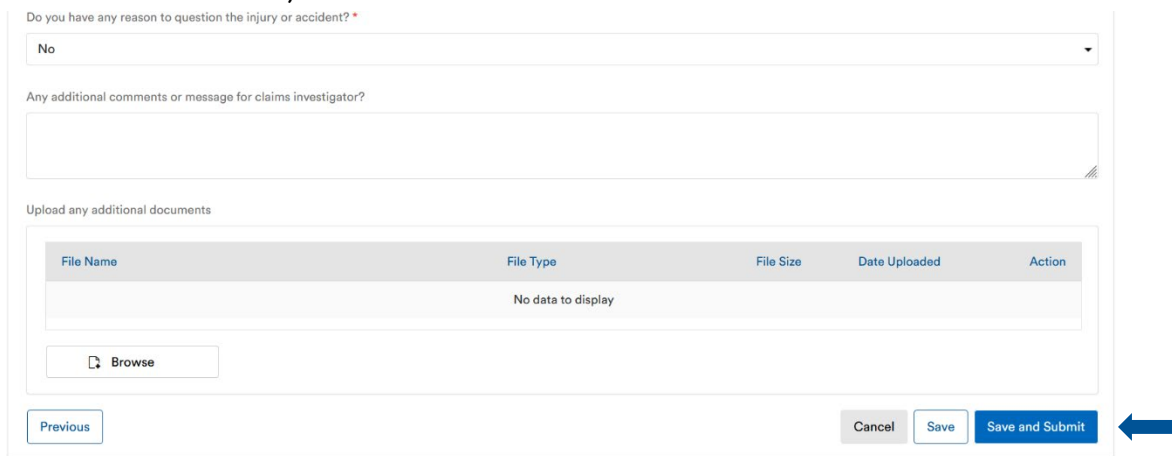
- 7) Once all incident details have been added, review the incident information entered by clicking on the tabs across the top:

Incident - TCPN20047 LOB - Workers Compensation Status In Progress 

[Claimant](#) [Job & Payroll](#) [Injury Info](#) [Location Info](#) [Treatment](#) [Other Info](#)

- 8) Submit the claim to Prescient National by selecting the “Save and Submit” button at the bottom of the last tab, titled “Other Info.”



Do you have any reason to question the injury or accident? *

No

Any additional comments or message for claims investigator?

Upload any additional documents

File Name	File Type	File Size	Date Uploaded	Action
No data to display				

Browse

Previous Cancel Save Save and Submit

Once the report has been successfully submitted, a message will indicate **“Incident updated successfully”** and the Status column for the injured worker will change to “Submitted.”

****Completing this step means you have submitted the claim to Prescient National****

Within a few minutes, the status will change again to “Successfully Sent,” indicating the claim report has been received by Prescient National.

If you experience any issues with our app or online portal, email help.desk@prescientnational.com or call (704) 405-9448 for assistance.